

Chiefs of Police Association

Social Media for Law Enforcement

Module 2: Investigating Social Media

Version: First Draft

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Global Programming Notes

- Consistent placement of logo, module title, and screen title
- All screen text synced with audio
- Closed Captioning
- Play/Pause
- Next/Back buttons
 - Learner must view the entire screen and hear audio before advancing to the next screen
 - Learner can advance to the quiz once all course content has been viewed
 - For interaction screens, the learner must view every item and hear all audio in its entirety before advancing to the next screen
- 3-4 quiz in each module
- 10 question assessment at the completion of all modules
- Certificate

Storyboard Key

- Screen types and color coding:
 - Presentation Screen
 - Interaction Screen
 - Knowledge Check / Question



Introduction

Screen Number	1000		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Social Media Laws		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1000.1	The use of social networking as evidence is so new that there isn't much existing case law for judges to refer to; however, the implications of using social networking sites during a trial is boundless.	Social Networking as Evidence	Image to represent Social Networking
	In June 2010, Jason Isbell was convicted of killing a passenger during a drunken driving crash in Lake Wylie, S.C. The prosecution showed the jury Facebook pictures of the defendant partying and drinking at bars in Tennessee. Police can use similar posted information to get a confession.	The prosecution showed Facebook pictures of the defendant partying and drinking at bars.	Image to represent Jason Isbell
	Jared Loughner, the alleged gunman who shot Representative Gabrielle Giffords on Jan. 8, 2011, wrote the message "goodbye friends" on MySpace just prior to the shooting in Arizona. Prosecutors can use such evidence to help win a case.	Jared Loughner wrote the message "Goodbye Friends" on MySpace.	Image to represent Jason Lougher case (i.e. image of "Goodbye Friends" on MySpace)

Internet Crime Investigations

Screen Number	1001		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Internet Crime Investigations		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1001.1	Law enforcement investigators must combine the technology of online social networks and the internet into the process of the investigation. For example, during the reporting phase of the investigation you should obtain an email address for the suspect. The email address can be used to locate the suspect's online social network.	Social networks + Internet → Investigation Process Crime Tip: Use an email address to locate the suspect's online social network.	

What will be covered

Screen Number	1002		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	What will be covered		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1002.1	How do we integrate the use of technology into traditional investigative techniques? The best approach is to supplement traditional investigative techniques with online investigative techniques. In this module we will cover social media laws and investigation techniques surrounding social media.	Traditional Vs. Online Investigations How do we integrate the use of technology into traditional investigative techniques? In this module we will cover • Social media laws • Investigation techniques	Images to represent Traditional Vs. Online Investigations

Social Media Investigations

Screen Number	1003		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Social Media Investigations		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1003.1	Do you use social media? If yes, use the best practices that you already know within social networking. Officers should start the investigation with the idea that social media is new to police work. Keep it simple at the start and use your experience to the best of your ability.	Do you use social media? Social media is new to police work 1. Use best practices 2. Keep it simple 3. Use your experience	Image of officer on a smart phone or social media app on the computer

High Tech Crime

Screen Number	1004		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	High Tech Crime		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1004.1	How do we investigate high tech crime? Many organizations, such as the Interpol, may assist investigators with major crime social networking investigations. When conducting the investigation of an internet-related crime, a good first step would be to go to the victim's computer and have them show you what happened and how.	Many organizations, such as the Interpol, may assist investigators with major crime social networking investigations. Step One: Go to victims computer • What • How	Image to represent Interpol Image to represent victim's computer

Types of Computer Crimes

Screen Number	1005		
Screen Type	Interactive		
Module Title	Investigating Social Media		
Screen Title	Types of Computer Crimes		
Screen Summary	Computer screen with a collage of photos: roll over the photo for titles		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1005.1	What are the elements of the crime? Roll over the images on the computer screen to learn more about identifying types of computer crimes.	What are the elements of the crime? Crime Tip: Officers should pay particular attention to Emails, messaging, IP addresses, websites, and credit card statements.	Computer screen image with collage of images (images outlined below)
1005.2	Imagine that you respond to a call at a high school for a report of a sexting incident. You capture the image and send it to your phone rather than confiscate the phone of the person who reported the crime. You are now guilty of disseminating the child pornography and possession of child pornography!	Child pornography and sexting Does the incident involve Juveniles sending self-generated images/videos (i.e. sexting)? If yes, would you handle incident differently?	Image to represent a shadow of a child or stick symbol, keep it unemotional. Roll over image and text appears over image.
1005.3	Cyber Bullying doesn't just happen to teenagers, celebrities or politicians. For example, a district attorney who wanted to run for judge became a victim of cyber-bullying campaign during the election. Someone created a Twitter account under his name, with his picture, and was posting detrimental information about him. Harassment cases, unfortunately can sometimes	Cyber-bullying and Harassment Cyber Bullying doesn't just happen to teenagers, celebrities or politicians. Harassment cases, unfortunately can sometimes take as long to investigate as a homicide Cyber tip: These sites are frequently associated with harassment and/or cyber-	Image to represent cyber-bullying Roll over image and text appears over image.

	take as long to investigate as a homicide. Often these kinds of cases seem to have just as much paperwork and involvement.	bullying • Personal Ads • Facebook • MySpace • Xanga • WebPages	
1005.4	Identity theft is the fastest growing crime in the world and as you may already know, very little is being done about it. In South Korea, the police have an entire unit that patrols just the Internet—virtual crimes. People who play games invest money in accessories for their gaming lives, and can sell those accessories. If the money is never received for the transaction, a theft occurs and this South Korean unit investigates these virtual crimes.	Online Auctions and Credit Card Theft Check these online auctions sites: • Craigslist • eBay • Yahoo	Images to represent a credit card. Roll over image and text appears over image.
1005.5	Click next to continue.	Next	User advance to next slide.

Tips to the Officer

Screen Number	1006		
Screen Type	Interactive Screen		
Module Title	Investigating Social Media		
Screen Title	Tips to the Officer		
Screen Summary	Roll over the image		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1006.1	As we continue to explore the online investigative trail, it is important to keep the following questions in mind. Depending on the facts and subjects involved in the investigation, most digital leads tend to follow back to a subject. In other words, realize that everything within social media is related in some way.	You don't have to be a Geek! Just follow the digital leads!	Computer screen image with suspects lined up sideways facing left.
1006.2	Click on the image to learn some considerations for key questions during internet crime investigations.	When? Time for Sifting	Image to represent hour glass on screen.
1006.3	What is the crime and where did it occur?	Where? What is the crime and where did it occur?	Image to represent a social media page (i.e. ebay checkout or craigslist)
1006.4	Is the problem a civil matter? For example, a customer is unhappy with an item bought at an online auction.	What? Is the problem a civil matter? For example, a customer is unhappy with an item bought at an online auction.	Image to represent someone frowning at the computer
1006.5	Is the victim of the case willing to travel for interviews, etc.	How? Is the victim of the case willing to travel	Image to represent travel (i.e. airplane)

		for interviews, etc.?	
1006.6	Is the defendant able to be contacted easily?	Who? Is the defendant able to be contacted easily? Crime tip: Be totally aware of who or what the victim and defendant may be. Perhaps they are children or a business or bank.	Image to represent person on the phone Crime tip box appears in the bottom left of the image.
1006.7	What is the victim looking for as a result of reporting the crime?	Which? What is the victim looking for as a result of reporting the crime? (i.e. compensation or justice?)	Image to represent justice (i.e. a gavel or scale)
1006.8	Click next to continue.	Next	User advance to next slide.

Who is reporting the incident

Screen Number	1007		
Screen Type	Interactive		
Module Title	Investigating Social Media		
Screen Title	Who is reporting the incident?		
Screen Summary	Roll over the image/text		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1007.1	In this section, you will explore: “Who is reporting the incident?” Click on each person in this scene to learn more about their role in an incident report.	Who is reporting the incident? Click on each person	
1007.2	Investigators/Officers may require search warrants and court orders to obtain records (evidence) of suspects and victims accounts. Supervisors may not realize the length of time it takes to investigate a digital crime. Once you obtain court orders, it may take an additional 2 – 5 weeks for subscriber information to return from the Internet Service Provider (ISP). You may need to execute a search warrant or two for content information (evidence such as emails, digital images, etc.), you may have to execute a search warrant at a physical location such as a house, and you may have to wait for the results of a digit forensic examination.	Your supervisor? Officers may require search warrants and court orders to obtain records. Supervisors may not realize the length of time it takes to investigate a digital crime.	Image to represent supervisor
1007.3	Ensure that all the facts of the incident are correct. Some people misunderstand the difference	A colleague? Some people misunderstand the	Image to represent police officer

	between email and text messages, they may even believe that they are the same thing.	difference between email and text messages, they may even believe that they are the same thing.	
1007.4	First determine if the victim is looking for restitution or full criminal prosecution. Be sure to ask the following questions: • Is the PD pushing an incident? • Does the PD have the resources to investigate the digital crime? • Can you assist them with the investigation rather than assume it? IC3 Internet Crime Complaint Center (Was IFCC) Website where victims may report incidents of internet fraud or identity theft. The IC3 will refer the incidents to the proper police jurisdiction – so don't tell people to file complaints with the IC3 because it will eventually make its way back to you.	The victim? • Is the PD pushing an incident? • Does the PD have resources? • Can you assist rather than assume? Internet Crime Complaint Center Website (IC3) is where victims report incidents of internet fraud or identity theft. Cyber Tip: Resources for child exploitation incidents including child pornography are available through the National Center for Missing & Exploited Children (NCMEC).	Image to represent victim
1007.5	Click next to continue.	Next	User advance to next slide.

Profiling the Suspects

Screen Number	1008		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Profiling the Suspects		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1008.1	Internet crime suspects are usually not like the geeks you see in the movies. Most suspects appear to be thugs and organized crime members There was a detective who noticed that there were three victims of identity theft in her township. During her investigation, she discovered (through interviews) that they each used the same dentist. After interviewing the suspect at the dentist's office, she uncovered a large identify theft ring working out of Philadelphia. These guys usually leave a trail. They know the Police may do little to investigate and the penalties are, unfortunately, minimal!	Geeks vs. Thugs After interviewing the suspect, she uncovered a large identify theft ring! Thugs leave trails	Image representing a geek and a thug in a boxing ring. Photo of dental office Image of a thug leaving a trail

IP Addresses

Screen Number	1009		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	IP Addresses		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1009.1	Have you wondered how computers know how to talk to each other? Kind of like a driver's license, each and every computer contains a numerical label. An IP address or IP number is assigned to any type of device participating in a computer network or the internet. When you are conducting an investigation using social media, the IP address can sometimes leave a trail. Every time you go to a web site, you leave behind an IP address. An IP address is logged in the history of another computer and works like a virtual fingerprint. • It may be the common lead in all internet based investigations. • It may lead you to a suspect or on a wild goose chase. • It may even take you around the world!	Each and every device contains an IP address. Crime Tip: An IP address can sometimes leave a trail. The IP address may: • Be the common lead in all internet based investigations. • Lead you to a suspect or on a wild goose chase. • Take you around the world!	Screen shot of an IP address

IP Address Locations

Screen Number	1010		
Screen Type	Interactive		
Module Title	Investigating Social Media		
Screen Title	IP Address Locations		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1008.1	The IP address is the internet function which gives the identifying address of the computer in use. No two people have the same IP address. The IP address acts like a driver's license. They can be found in the following social media areas: The IP address can be found in the following common areas that are associated with internet crime: Click on each of the following internet categories to find tips to their locating an IP address.	The IP address reveals the identification of the computer in use. No two people have the same IP address Click on each internet categories:	Image of two people, each has their own IP address
1008.2	In emails the number can be found in the full header.	Emails Check in the full header	Image of emails
1008.3	On webpage addresses, check the Domain Name.	Webpage Addresses Check the Domain Name	Image of Webpage Addresses
1008.4	In Social Media sites such as eBay, Yahoo and MySpace, check the web server logs.	Social Media Check the web server logs	Image of Social Media
1008.5	Additionally credit card statements will sometimes list them.	Credit Card	Image of Credit Card

		Check credit card statements	
1008.6	Click next to continue.	Next	User advance to next slide.

Preservation Letters

Screen Number	1011		
Screen Type	Presentation screen		
Module Title	Investigating Social Media		
Screen Title	Preservation Letters		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1011.1	Because there is no state or federal mandates, you may have to make a formal written request for the retention of data. For example, if you're investigating an email crime saying that a school is going to be blown up and that provider only keeps data like IP addresses for a day or two, you could lose that evidence.	Why do we do this? A preservation letter is the formal written request for the retention of data. Cyber tip: Providers only keeps data like IP addresses for a day or two. Crime tip: Use language to ensure that the ISP or social media provider does not notify the suspect of the investigation.	Image of school
	You would think that prohibiting destruction of evidence would apply to electronically stored information. So why invest a lot of effort creating a preservation letter? It is a misconception that providers must take every reasonable step to preserve this information until the final resolution of the case. Perhaps in a decade or so it will be enough; but, today we face an explosion of electronic evidence untamed by sound records management. Too many litigators and in-house counsel are clueless about information systems.	So why invest a lot of effort creating the perfect preservation letter? Providers do not automatically preserve vital information for crime cases. Today we face an explosion of electronic evidence untamed by sound records management. "The reality of electronic discovery is that it starts off as the responsibility of those who don't understand the technology and ends up as the responsibility of those who don't understand the law." –Craig Ball,	Image of destruction of evidence

	You will find that a well-drafted preservation letter helps bridge this knowledge gap. The goal of the preservation letter is to give providers notice to preserve evidence and to make sure it doesn't disappear. The more effectively you convey what must be retained—including methods for preservation and consequences of failure--the greater chance that providers will officially preserve important evidence.	2006 The goal of the preservation letter is to preserve evidence. Cyber tip: Outline methods for preservation and consequences of failure.	
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The Proposed Amendments to the Rules of Civil Procedure

Screen Number	1012		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	The Proposed Amendments to the Rules of Civil Procedure		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1012.1	<i>Is this info current? –Double check with client.</i> A preservation letter isn't a formal component of civil discovery procedures. It is often considered a "de facto" practice as civil procedures impose express rediscovery upon litigants. Effective December 1, 2006, Rule 26 of the Federal Rules of Civil Procedure now require litigants to "discuss any issues relating to preserving discoverable information". Further on, the rule qualifies information to be "relating to disclosure or discovery of electronically stored information". This includes electronic forms in which it should be produced. The preservation letter is sure to frame the agenda for such discussions. You may find that a preservation letter could play a key role in a court's decision. Sometimes information is lost due to routine operations of an electronic system. A more favorable consideration may apply to parties who make a good faith effort to retrieve such information. Assessment of good faith turns on the subjective awareness of the party.	A preservation letter isn't a formal component of civil discovery procedures. Rule 26 of the Federal Rules of Civil Procedure requires litigants to discuss issues relating to the preservation of information. The preservation letter may play a key role in a court's consideration with lost information. Courts look more favorably on parties that make a good faith effort to retrieve lost information.	Image representing "The Proposed Amendments to the Rules of Civil Procedure"

Preservation Letter Best Practices

Screen Number	1013		
Screen Type	Interactive screen		
Module Title	Investigating Social Media		
Screen Title	Preservation Letter Best Practices		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1013.1	So how do you create an effective preservation letter? In order to maximize the preservation letter writing process, officers need to: • Write a professional and complete report. • Complete the letter on department Letterhead • You must include the Friend ID Number or Profile URL (uniform resource locator) that you are requesting the information from. • Email the letter to the proper authority • Fax the letter to Custodian of Records of the site you are requesting the information from	So how do you create an effective preservation letter? Officers need to: • Write a professional and complete report. • Complete the letter on department Letterhead • Include the Friend ID Number or Profile URL • Email the letter to the proper authority • Fax the letter to the Custodian of Records	Image of preservation letter
1013.2	Click on the following example of an official presentation letter.	Preservation Letter	Image of preservation letter found in the appendix of the facilitator's guide
1013.3	Click next to continue.	Next	User advance to next slide.

Other Police Agencies

Screen Number	1014		
Screen Type	Interactive screen		
Module Title	Investigating Social Media		
Screen Title	Other Police Agencies		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1014.1	Officers may come upon difficulties when working with other Police Agencies. Officers may be faced with the “not my problem” attitude, or be told that it is not their jurisdiction since the defendant was from out of State. The State and Federal agencies and other municipal departments are always willing to help. QUESTION: An Internet crime was committed, the suspect is in Allegheny County and the victim lives in Northampton County. Who makes the arrest?	Officers may be faced with the “not my problem” attitude State and Federal agencies and other municipal departments are always willing to help.	Image of police department
1014.2	Click on the answer button to continue	Answer Either jurisdiction can make the arrest.	Answer Button
1014.3	Click next to continue.	Next	User advance to next slide.

Tips for using Social Media

Screen Number	1015		
Screen Type	Interactive screen		
Module Title	Investigating Social Media		
Screen Title	Tips for Using Social Media		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1015..1	“Social media is the 21st century witness to a crime” – clues are endless, photos, videos, and words all stored on web servers indefinitely. Police can use social media to gather valuable intelligence on suspected criminals. There is no reasonable expectation of privacy when you willingly post online; all of these activities are subject to scrutiny.	“Social media is the 21st century witness to a crime” Police can use social media to gather intelligence. There is no reasonable expectation of privacy when you willingly post online.	Image representing police gathering social media
1015..2	Click on the menu to learn how.	Click on the menu items	Menu interaction, images and text switch on the side
1015..3	Get tips from suspects’ “friends” after the suspect brags about his behavior on social networking site	Friends Get tips from suspects’ “friends” after the suspect brags about his behavior on social networking site	Image of friends
1015..4	Gather evidence from pictures or videos posted to MySpace or YouTube.	Multi-media Gather evidence from pictures or videos posted to MySpace or YouTube.	Image of Multi-media
1015..5	Track suspect’s mentality by monitoring their posts. Officers can gain insight to their state of	Monitor Posts	Image of social media posts

	mind and intentions through their posts.	Gain insight into suspect's mentality by monitoring their posts.	
1015..6	Use it to help find missing, endangered, and distressed people.	Missing people Find missing, endangered, and distressed people.	Image of Missing people
1015..7	Apprehend fugitives, single out associate suspects, link individuals to street gangs, and provide evidence of criminal activity.	Single out fugitives, associate suspects, gang members and provide evidence of criminal activity.	Image of gang members
1015..8	Click next to continue.	Next	User advance to next slide.

Search Warrants

Screen Number	1016		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Search Warrants		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1016.1	Police are increasingly using social media sites such as Facebook and Twitter to investigate crimes. Privacy and free speech advocates have raised concerns that monitoring and investigation techniques could violate peoples' privacy rights, particularly if undertaken to monitor large segments of the population. A Search Warrant is the preferred method to examine an electronic device. If you obtain consent to examine an electronic device instead of getting a Search Warrant, just remember that consent could be revoked any time.	Privacy and free speech advocates have raised concerns that investigation techniques could violate peoples' privacy. A Search Warrant is the preferred method to examine an electronic device.	Image of free speech advocates protesting in DC.

Public vs. Private Information

Screen Number	1017		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Public vs. Private Information		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1017.1	Some police departments make it clear that they are following only sites that are public and unrestricted. They are looking focusing on topics that appear to be popular and of growing importance. The theory is that videos, photographs, and other information available on Facebook and YouTube to anyone with a browser are essentially “in plain view”. Under that doctrine, there is no search, which means there’s no need for a warrant. By contrast, your attempt to get access to a private Facebook page, or to block access, shall constitute a search, taking the action into the Fourth Amendment. Officers must obtain a search warrant before undertaking such actions.	Some police departments make it clear that they are only following public sites Social media that is “in plain view” is fair game! A search warrant must be obtained before accessing private posts	Image of a screen shot of You Tube (be careful not to include personal identifying info)

Court Order vs. Search Warrant

Screen Number	1018		
Screen Type	Interactive screen		
Module Title	Investigating Social Media		
Screen Title	Court Order vs. Search Warrant		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1018.1	For a Court Order, you don't need probable cause, only a reasonable suspicion that a crime occurred. The Court Order would seek subscriber and billing information and IP logs. For a Search Warrant, you need probable cause that a crime occurred, and you are seeking content data, such as the contents of email or text messages.	Officers may be faced with the "not my problem" attitude State and Federal agencies and other municipal departments are always willing to help.	Image of a Court Order and a Search Warrant with the word "verses" in between
1018.2	Click on the images to sample specific language for search warrants and subpoenas	Click on the image	Button
1018.3	Sample Subpoena Language: Records concerning the identity of the user with the friend ID ##### consisting of name, postal code, country, e-mail address, date of account creation, IP address at account sign-up, and logs showing IP address & date stamps for account accesses.	Subpoena Language: Records concerning the identity of the user with the friend ID ##### consisting of name, postal code, country, e-mail address, date of account creation, IP address at account sign-up, and logs showing IP address & date stamps for account accesses.	Text, no image
1018.4	Sample Search Warrant Language Records concerning the identity of the user with	Search Warrant Language Records concerning the identity of the	Text, no image

	the friend ID ##### consisting of name, postal code, country, e-mail address, date of account creation, IP address at account sign-up, logs showing IP address & date stamps for account accesses and the contents of private messages in the user's inbox, sent mail and trash folders.	user with the friend ID ##### consisting of name, postal code, country, e-mail address, date of account creation, IP address at account sign-up, logs showing IP address & date stamps for account accesses and the contents of private messages in the user's inbox, sent mail and trash folders.	
1018.5	Click next to continue.	Next	User advance to next slide.

Stored Wire and Electronic Communications Act (SCA)

Screen Number	1019		
Screen Type	Interactive screen		
Module Title	Investigating Social Media		
Screen Title	Stored Wire and Electronic Communications Act (SCA)		
Screen Summary	Click interaction with pop-up		
Audio File Name	Spoken Narration	Screen Text	Notes/Image Progression
1019.1	The Stored Wire and Electronic Communication Act (SCA) is part of Title II of the Electronic Communication Privacy Act of 1986. It regulates how you can obtain stored account information. It also regulates the contents of electronic communication while in storage. Congress passed the SCA as a means to amend the Wiretap Act and the Pen Register and Trap and Trace statute. You will see that the SCA provides a system of statutory privacy rights for customers and subscribers of electronic and remote computing services. <i>Recommend client double check that this is still current info before publish.</i> Congress has not amended the SCA to keep pace with changing technology after approximately twenty five years since it was passed. It does carry specific policies regarding Subpoenas, Court Orders and Search warrants.	The Stored Wire and Electronic Communication Act regulates how you can obtain stored account information The SCA provides a system of statutory privacy rights for customers and subscribers of electronic and remote computing services. The SCA carries specific policies regarding Subpoenas, Court Orders and Search warrants.	Image of Congress
1019.2	Click on the menu to see general policies for the purpose of obtaining stored wire and electronic	Click on the menu	Button

	communications		
1019.3	Subpoena As a general rule under the SCA a subpoena issued by a Court of competent jurisdiction or an administrative subpoena issued by a Grand Jury or other entity provided by law can compel the provider of an electronic communication to disclose certain subscribers information under 18 U.S.C. § 2703(c)(2).	Subpoena As a general rule under the SCA a subpoena issued by a Court of competent jurisdiction or an administrative subpoena issued by a Grand Jury or other entity provided by law can compel the provider of an electronic communication to disclose certain subscribers information under 18 U.S.C. § 2703(c)(2).	Text, no image
1019.4	Court Order The SCA provides under 18 U.S.C. § 2703(d) the ability of law enforcement to obtain a court order to obtain other non-content subscriber and session information. In addition, a court order will allow for the disclosure of all subscriber information available under cover of a subpoena. Officers must have articulable suspicion supported by written facts. Facts must be included in the application for the order. The order shall not be issued if prohibited by the law of a State.	Court Order The SCA provides under 18 U.S.C. § 2703(d) the ability of law enforcement to obtain a court order to obtain other non-content subscriber and session information. In addition, a court order will allow for the disclosure of all subscriber information available under cover of a subpoena. Officers must have articulable suspicion supported by written facts. Facts must be included in the application for the order. The order shall not be issued if prohibited by the law of a State.	Text, no image
1019.5	Search Warrant The SCA provides under section 18 U.S.C. § 2703(a) the content of an electronic communication in storage for less than 180 days with a warrant issued by a court of competent jurisdiction. In addition, under section 18 U.S.C. § 2703(b)(c)(1) a warrant entitles law enforcement to subscriber and other non-content information. Therefore, with a warrant you can obtain everything available to you under the cover of a subpoena or court	Search Warrant The SCA provides under section 18 U.S.C. § 2703(a) the content of an electronic communication in storage for less than 180 days with a warrant issued by a court of competent jurisdiction. In addition, under section 18 U.S.C. § 2703(b)(c)(1) a warrant entitles law enforcement to subscriber and other non-content information. Therefore, with a	Text, no image

	order plus, the contents.	warrant you can obtain everything available to you under the cover of a subpoena or court order plus, the contents.	
1019.6	Click next to continue.	Next	User advance to next slide.

Wrap Up

Screen Number	1020		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	The Proposed Amendments to the Rules of Civil Procedure		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1020.1	You have just finished Social Media for Law Enforcement, Investigating Social Media! We learned that the best approach is to supplement traditional investigative techniques with online investigative techniques. In addition, we covered social media laws and investigation techniques surrounding social media.	The best approach is to supplement traditional investigative techniques with online investigative techniques. We covered: • Social media laws • Investigation techniques	Sync text with audio.

Knowledge Check

Screen Number	1021		
Screen Type	Presentation Screen		
Module Title	Investigating Social Media		
Screen Title	Knowledge Check		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Notes/Image progression
1021.1	Now you will have the opportunity to check your knowledge by answering some key questions about what you've learned in this course!	Now let's check your knowledge with a brief quiz!	Knowledge check template

Knowledge Check

Screen Number	1022		
Screen Type	Question Screen		
Module Title	Investigating Social Media		
Screen Title	Question 1 of 4		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Programming Notes
	[No audio]	True or False. Each computer contains a numerical label that is assigned to any device in a computer network. This information can be compared to driver's license number. Select the best response and then click submit. A. True B. False	Correct Answer = A
		Correct. Each computer contains a numerical label that is assigned to any device in a computer network. This information can be compared to driver's license number.	Correct Answer Feedback
		Incorrect. Each computer contains a numerical label that is assigned to any device in a computer network. This information can be compared to driver's license number.	Incorrect Answer Feedback

Knowledge Check

Screen Number	1023		
Screen Type	Question Screen		
Module Title	Investigating Social Media		
Screen Title	Question 2 of 4		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Programming Notes
	[No audio]	As a general rule under the SCA, a _____ issued by an appropriate court/grand jury/lawful entity can compel an Internet Service Provider to disclose certain subscriber information. Select the best response and then click submit. A. Search Warrant B. Court Order C. Subpoena D. Consent form	Correct Answer = C
		Correct. As a general rule under the SCA, a subpoena issued by an appropriate court/grand jury/lawful entity can compel an Internet Service Provider to disclose certain subscriber information.	Correct Answer Feedback
		Incorrect. As a general rule under the SCA, a subpoena issued by an appropriate court/grand jury/lawful entity can compel an Internet Service Provider to disclose certain subscriber information.	Incorrect Answer Feedback

Knowledge Check

Screen Number	1024		
Screen Type	Question Screen		
Module Title	Investigating Social Media		
Screen Title	Question 3 of 4		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Programming Notes
	[No audio]	True or False. The last step when conducting the investigation of an internet-related crime would be to have the victim show you what happened at their own computer. Select the best response and then click submit. A. True B. False	Correct Answer = B
		Correct. A good first step when conducting the investigation of an internet-related crime would be to have the victim show you what happened at their own computer.	Correct Answer Feedback
		Incorrect. A good first step when conducting the investigation of an internet-related crime would be to have the victim show you what happened at their own computer.	Incorrect Answer Feedback

Knowledge Check

Screen Number	1025		
Screen Type	Question Screen		
Module Title	Investigating Social Media		
Screen Title	Question 4 of 4		
Screen Summary			
Audio File Name	Spoken Narration	Screen Text	Programming Notes
	[No audio]	Many agencies may assist investigators with social networking investigations, which organization assists with major crime? A. Interpol B. Amazon C. Google D. District Attorney's Office Select the best response and then click submit.	Correct Answer = A
		Correct. Interpol is an agency that may assist investigators with social networking investigations, which organization assists with major crime.	Correct Answer Feedback
		Incorrect. Interpol is an agency that may assist investigators with social networking investigations, which organization assists with major crime.	Incorrect Answer Feedback

References

Ball, Craig. *The Perfect Preservation Letter*. Pdf. N.p., 2006. Web. 22 Sept. 2013.